## ANNOUNCEMENT FROM NJ AMERICAN WATER

## **Hydrant Flushing Planned in the City of Northfield**

June 10, 2013 - June 30, 2013

Each year, New Jersey American Water scrubs our pipes in the nearly 200 communities we serve. This is an essential part of our system maintenance program, because it helps us to continue to provide you with high-quality water service.

To cleanse the system, we systematically open our fire hydrants to increase water flows – allowing us to "flush" any minerals and deposits from the pipes. While flushing the system won't interrupt your water service, when crews are working in your area, you may notice a temporary drop in water pressure or discolored water. This is normal. If this happens, simply let your water run until it is clear.

## **Customer Tips**

- Avoid running your tap water and using the washing machine or dishwasher while crews are flushing in your area.
- If discolored water occurs, simply run the cold water for a few minutes until it clear. This will allow the sediment to work its way through your pipes.
- Check for discolored water before using the washing machine or dishwasher.
  Wait until the water runs clear at the tap before doing laundry or running the
  dishwasher. NOTE: If your laundry becomes stained, DO NOT PUT
  YOUR LAUNDRY IN THE DRYER. Rewash clothes immediately using detergent
  and add a rust remover. Most rust removers can also be used on stained fixtures.
- In some cases, slight discoloration might linger for a few hours. This discoloration
  only affects the appearance of the water and does not affect water quality. No
  health hazards are associated with discolored water from hydrant flushing.
- If water pressure or water volume seems low after flushing has been completed, check your faucet screens for trapped particles.