



NEW JERSEY
AMERICAN WATER

1 Water Street
Camden, NJ 08102

PRSR STD
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U.S. POSTAGE
PAID
EDDM RETAIL

WE'RE FLUSHING IN YOUR AREA

Beginning the week of April 8, 2019, New Jersey American Water will be flushing the pipelines throughout Northfield in response to calls we received related to discolored water. It will take approximately six weeks to flush. Flushing will take place at night from 12 midnight to approximately 5:30 a.m. Customers who are signed up to receive our non-urgent alerts will be notified one to two days prior to us flushing in their neighborhood. **Be sure to receive our alert.** Sign up to receive non-urgent notifications on My Account at www.amwater.com/myaccount. You can choose to receive the alerts via phone, text and email.

WHAT TO EXPECT

Flushing involves simultaneously opening fire hydrants in a specific area to create increased water flows. When crews are in your area, you may notice a drop in water pressure or discolored water. Discolored water may occur, because the sediment in water mains get stirred up when the fire hydrants are used and when the flow of water in mains is changed. This is normal. If this happens, it is not harmful. Simply let your water run until it is clear.

HOW TO PREPARE

- Draw water for cooking ahead of time.
- Store a large bottle of water in the refrigerator for drinking.
- Check for discolored water before using the washing machine.

QUESTIONS? For questions about flushing, please call our local field operations office at 609-677-4641, M-F, 7 a.m. – 4 p.m. Customers can also contact Customer Service at 1-800-272-1325, M-F, 7 a.m. – 7 p.m. For emergencies, we're available at this number 24/7.



QUALITY. ONE MORE WAY WE KEEP LIFE FLOWING.

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04-2019

Local Postal Customer



**WE'RE
FLUSHING
IN YOUR
NEIGHBORHOOD**



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AMERICAN WATER
WE KEEP LIFE FLOWING™