



NEW JERSEY
AMERICAN WATER

WE KEEP LIFE FLOWING™



**WE'RE FLUSHING IN
YOUR NEIGHBORHOOD**



3215 Fire Road
Egg Harbor Township, NJ 08234

WE'RE FLUSHING IN YOUR AREA

Beginning on April 12, 2021, as part of the New Jersey American Water's annual cleaning of the water distribution piping network, we will begin flushing **overnight** in Northfield and Linwood. We're flushing during overnight hours to help minimize the impact to our customers. The annual cleaning and flushing efforts is an essential part of our system maintenance program.

WHAT TO EXPECT

Flushing involves simultaneously opening fire hydrants in a specific area to create increased water flows. When crews are in your area, you may notice a drop in water pressure or discolored water. Discolored water may occur, because the sediment in water mains get stirred up when the fire hydrants are used and when the flow of water in mains is changed. This is normal. If this happens, simply let your water run until it is clear.

SIGN UP TO BE NOTIFIED

Customers are advised to **sign up for our non-urgent alerts** on **MyWater** at **www.myaccount.amwater.com** to receive notification prior to the flushing in your neighborhood. Customers can choose to receive the alerts via phone, text and email.

QUESTIONS?

For questions about flushing, please call our local field operations office at 609-677-4641, M-F, 8 a.m. – 4 p.m. Customers can also contact Customer Service at 1-800-272-1325, M-F, 7 a.m. – 7 p.m and after hours for emergencies.

To receive our alert prior to when we're flushing in your neighborhood, sign up to receive our non-urgent notifications on **MyWater** at myaccount.amwater.com.

03-2021

Local Postal Customer



QUALITY. ONE MORE WAY WE KEEP LIFE FLOWING.

